



IOWA FAMILY COUNSELING

409 B Avenue, Kalona, IA, 52247

MAILING: P.O. Box 308, Riverside, IA 52327

PHONE: 641-777-2774 FAX: 319-333-6098

EMAIL: info@iowafamilycounseling.com

WEBSITE: iowafamilycounseling.com

Referral & Resource Drop In Disclaimer

Iowa Family Counseling supports a twice weekly, drop in office hours in order to provide community members access to needed referrals. These office hours serve simply as a hub to disperse information regarding services available. *Iowa Family Counseling receives no financial or other benefits from making these referrals and/or suggestions.*

- Examples of information/ referrals provided may include, but are not limited to: how to apply for Medicaid or social security, talking to my teen about difficult topics, resources for food insufficiency, referrals for medication management/psychiatrists and other related services.

The information obtained and shared during these office hours, is for **general education and informational purposes only**. Use of any information or suggestions received, is at your sole choice and risk. You should not rely on this information as a substitute for, nor does it replace, professional medical advice, diagnosis, or treatment.

Referrals are given based on the information provided and may not be an exhaustive list of all resources available, or those with current openings. All information shared and/or discussed during these drop in hours is provided "as is", with no guarantee of completeness, accuracy or timeliness. In no event shall Iowa Family Counseling or its employees be liable for any special, incidental, indirect, or consequential damages whatsoever arising out of or in connection with your access or use, or inability to access or use referred services and supports.

- Iowa Family Counseling will not complete applications for services, nor be responsible or liable to you or anyone else for any decision made or action taken in reliance of the information given by Iowa Family Counseling.

Iowa Family Counseling may provide copyrighted material which has not always been specifically authorized by the copyright owner, and is making such material available for criticism, comment, news reporting, teaching, scholarship, and/or research. Therefore, Iowa Family Counseling believes this constitutes a "fair use" of any such copyrighted material as provided for in section 107 of the United States Copyright law. If you wish to use copyrighted material provided by Iowa Family Counseling for your own purposes that go beyond fair use, you must obtain permission from the copyright owner.

Provided information & resources may contain views and opinions which are those of the authors and do not necessarily reflect the official policy or position of any other author, agency, organization, employer or company, including Iowa Family Counseling.

We respect each and everyone's right to privacy and confidentiality and will make all efforts to maintain it. However, please understand that there is no guarantee due to the format of the drop in hours, with other community members potentially becoming aware of you utilizing this referral & resource drop in service. Iowa Family Counseling will ensure privacy with meetings being held in confidential offices. In addition, all employees of Iowa Family Counseling are mandatory reporters, which means that your confidentiality is limited by law and as follows:

- Threatening one's self or another that may result in physical harm or death;
- Disclosure of any act that constitutes as abuse towards a minor child and/or dependent adult

By signing below, I acknowledge that I have read and understood the above information and limitations, have had the opportunity to ask questions and such questions were answered clearly and to my satisfaction, and agree to hold Iowa Family Counseling and its employees harmless for any misinformation or your inability to access outside services.

If you have any questions about this Disclaimer, you can contact our Owner & Director, Elisa Lyons at:

- Elisa@iowafamilycounseling.com
- 641-777-2774 X10

Signature

Date

Printed Name